



STAY CAMPUS LONDON

COVID-19

Guidance for Families

info@staycampuslondon.com | +44 (0)203 141 7539 | staycampuslondon.com



Our Accreditations



Language
Cert

ALTO



TRINITY
COLLEGE LONDON
Registered Exam Centre 56831



* English language provision only

Your safety and wellbeing are our priority

Stay Campus London follows the latest UK Government guidelines so we can continue to deliver outstanding residential English language programmes and provide the highest standards of health and safety to our students. [Watch a short video about our standards here!](#)

Thank you for your support!

Our teams work hard to ensure you and your family have an exceptional experience with Stay Campus; we also value your efforts to support our team so we can resume to provide a safe and comfortable learning environment for your family.

We would like you to have a wonderful time in London.

What can you do to maximise your experience with us?

You can promote, encourage, supervise:

- Please tell us immediately if you or your child/ren have any pre-existing medical conditions.
- Report to us immediately if you or your child/ren don't feel well (more guidance is detailed below).
- Promote good personal hygiene habits.
- Encourage frequent hand washing.
- Supervise social distancing.
- Promote good respiratory hygiene - "catch it, bin it, kill it" approach.
- Supervise the wearing of a face mask on public transport, when social distancing is not possible - for more details on the guidelines, please follow [this article here:](#)
- Encourage to have and apply a hand sanitizer as much as possible.
- Supervise and follow signage around our school.
- Don't burst our bubbles!
- Please respect our new classroom rules. > **this link needs to be updated with the latest version** [You can read full information here!](#)
- Lead by example

We have prepared a detailed student guidance COVID-19 for our students to read and follow. Please help us to reassure that all students follow the guidelines.

[Please read our student guidance COVID-19 here!](#)

Please be aware the onsite arrangements are being reviewed regularly due to frequent updates from the UK government in response to COVID-19 situation.

What do you need to do when you or your child/ren feel unwell?

Our fully trained staff is always here to assist you!

- Please don't let the student attend classes
- Contact the Stay Campus London team immediately at info@staycampus.com or phone to residence and ask to speak to a member of Stay campus London staff.
- Please be always available and in the residence in case we need to contact you

Students must self-isolate if they have coronavirus symptoms or live in the same household / share a room as somebody who does. The main symptoms of coronavirus are:

- **high temperature** – this means you feel hot to touch on your chest or back (you do not need to measure your temperature)
- **new, continuous cough** – this means coughing a lot for more than an hour, or 3 or more coughing episodes in 24 hours (if you usually have a cough, it may be worse than usual)
- **loss or change to your sense of smell or taste** – this means you have noticed you cannot smell or taste anything, or things smell or taste different to normal.

For more information, read the further [guidance on symptoms](#).

We are here to help!

Our team will do everything to make sure you have the best possible experience with Stay Campus London!

Email: info@staycampus.com

Stay Campus London Phone: [+44 \(0\)203 141 7539](tel:+442031417539)

Other information:

[SCL Policies and Safeguarding Information](#)

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