

SCL INTERNATIONAL COLLEGE

GROUP LEADER HANDBOOK



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OUR ACCREDITATIONS



* English language provision only

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GROUP LEADER INDUCTION

As you are aware, the Safeguarding of student's is of paramount importance at SCL International College. With this in mind, we need you to be especially aware of the following rules:

- Firstly, group leaders must provide police check/ statement of good character from their own country and must provide us with any emergency contact information for their students' parents or guardians.
- Inform SCL if any of their students has specific medical problems and assist with any medical emergency.
- There must always be 1 Group Leader present on the classroom floor level when students are in lessons, and they must be available each morning at the beginning of the first class in case of student absence or illnesses and to pass on information. This is important to ensure all students are on time and in lessons.

If you are on duty and a student is more than 10 minutes late for a lesson, you must wait with the student in the SCL Lounge on the school floor until break. The student will be allowed entry into class for the second period. It is also important for you to be present to accompany students under the age of 12 to the toilets, if necessary, during lesson times. If you must leave the floor briefly for any reason, please ensure reception has your mobile number.

If you are buying your own group travel cards you must obtain these prior to travelling, ideally when your students are in class. It is not advised to do this with your group of students on hand as the stations are very busy.

If any students in your group are unwell at any time, please remain on site and be ready to take them to visit a doctor or to and Accident & Emergency ward. If a visit from a doctor has been arranged, you must be present in the student's room throughout their visit.

You must not allow students under the age of 18 to leave the building unaccompanied. Please be aware that it is against the law to smoke or buy tobacco under the age of 18 in the UK. Your students need to be aware of this and should not be allowed to leave the building to smoke. It's a criminal offence to buy tobacco or alcohol by an adult and provide these to under 18 students.

All this information and much more is available in this Group Leaders' Handbook. Please ensure you have read this.

WELCOME TO SCL INTERNATIONAL COLLEGE

Thank you for choosing SCL International College. We want your time with us to be as happy, rewarding and as successful. We've put together this handbook for you to provide you with all the necessary details you'll need before your arrival in the UK.

The first part gives useful information you need before you leave home. The second part has lots of practical details and tips for your trip to London.

Small differences in the way people do things can make a big difference. Part of your students' learning experience will be to notice, understand and deal with cultural differences. We hope this guide will help you to support your students with their learning experience in Britain.

We hope you enjoy your stay with SCL and that your students gain the knowledge they want. More than that, we hope you all return home with many fond memories.

CONTACT DETAILS

Student Experience and Welfare Manager: Denisa Sava

Operations Manager: Joana Lauro

Admission Manager: Arianna Pedrini

Telephone: +44 (0) 203 141 7539

Email: admission@sclinternationalcollege.com

OUT OF HOURS EMERGENCY SERVICE

You can call **+44 7724 062 579** if you have a problem in the evening or at the weekend. Please save this number in your phone in case of an emergency.

If you have any questions about your programme, please speak to any of our Front of House staff members or email admission@sclinternationalcollege.com.

GENERAL INFORMATION

Smoking

Smoking is not allowed anywhere in the school premises.

First Aid

Green and white signs around the building give the names of the First Aiders for the school and residence and the location of First Aid Boxes.

Fire Alarms & Extinguishers

Fire Alarms and extinguishers are located at key points around the school building.

Fire Exits

All fire exit doors are marked with green and white signage. Make sure you identify the nearest exit to your room.

SCHOOL OPENING TIMES

Monday – Friday 08:30 to 17:30

SCL All Year Around Campuses

Kentish Town
65-69 Holmes Road
London, NW5 3AN

North Acton
200 Western Avenue
London, W3 6FW

SCL Summer Campus

Camden
34 Chalk Farm Road
London, NW1 8AJ

STARTING AT SCL INTERNATIONAL COLLEGE

WELCOME, INDUCTION & REGISTRATION

When you arrive at the residence, you will be met by The Stay Club (TSC) reception staff who will give you a pack with lanyards, IDs, food bracelets and all the information you need to know about your programme.

On the first day of classes, you and your students will meet the SCL school team and other new students who are also starting their courses. You will attend an induction presentation where you will learn more about the school and life in London.

Testing

You will have received an email with the pre-placement test for you to administer to your students prior to your arrival in London. These will help us to ensure your students are learning at the correct level.

Health

If you or any of your students have any allergies, medical conditions, or illness, it is very important that you tell us about these before you arrive or on when providing the signed confirmation document. If you prefer, you can speak to a member of our team in confidence.

The Timetable and Classes

We will confirm the times of study, classroom, and teacher on the first day of the course. You will also find all details on the school noticeboard.

LOCAL SERVICES – KENTISH TOWN

Below are some of the closest and most useful local services to the schools. If there is any other service you need to find urgently, please ask at the SCL reception or speak to the Client Liaison officer.

Places of Worship

St Silas Church Kentish Town: 11 St Silas Place, Belsize Park, NW5 3QP

BaitulAman Mosque: 158 Weedington Road, Belsize Park, NW5 4NU

South Hampstead United Synagogue: 3 Eton Road, Hampstead, NW3 4AY

ATM Machine

230 / 234 Kentish Town Road, Kentish Town, NW5 2BU

Post Office

251 Kentish Town Rd, Kentish Town, NW5 2JT

Monday – Sunday, 08:30AM – 5:30PM

Supermarket

Tesco Express, 199-203 Kentish Town Road, Kentish Town, NW5 2JU

Monday – Saturday 7AM – 12AM

Sunday 7AM – 11PM

Library

Kentish Town Library, 262-266 Kentish Town Road, Kentish Town, NW5 2AA

Monday – Thursday 10AM – 7PM

Friday – Saturday 10AM – 5PM

Sunday Closed

Doctor

The Caversham Group Practice, 4 Peckwater Street, Kentish Town, NW5 2UP

Monday 8:30AM – 6:30PM

Tuesday 7AM – 8PM

Wednesday – Friday 8:30AM – 6:30PM

Saturday – Sunday Closed

Dentist

Kentish Town Dental Centre, 50 Malden Road, Belsize Park, London NW5 3HG

Monday – Friday 9AM – 5:30PM

Saturday 10AM – 4PM

Sunday Closed

LOCAL SERVICES – CAMDEN

Below are some of the closest and most useful local services to the schools. If there is any other service you need to find urgently, please ask at the SCL reception or speak to the Client Liaison officer.

Places of Worship

Our Lady of Hal R C Church: 165 Arlington Rd, Camden Town, NW1 7EX

BaitulAman Mosque: 158 Weedington Rd, Belsize Park, NW5 4NU

Belsize Square Synagogue: 51 Belsize Square, London NW3 4HX

ATM Machine

2 Mead Cl, Belmont Street, Chalk Farm, NW1 8HG

Post Office

146 Camden High Street

Open 24 hours (Closed on Thursdays)

Supermarket

Morrisons, Chalk Farm Rd, Camden Town, NW1 8AA

Monday – Saturday 7AM – 11PM

Sunday 10AM – 4PM

Library

Primrose Hill Community Library, Crowndale Centre, 218 Eversholt Street, Kings Cross, NW1 1BD

Monday – Thursday 10AM – 6PM

Friday – Saturday 11AM – 5PM

Sunday Closed

Doctor

Doctor, Soho NHS Walk-in Centre
 1 Frith Street, Soho, W1D 3HZ
 Monday – Friday 8AM – 8PM
 Saturday – Sunday 10AM – 8PM

Dentist

Ace Dental, 158 Kentish Town Rd, Kentish Town, NW5 2AG
 Monday 9:30AM – 5:30PM
 Tuesday – Thursday 9:30AM – 7PM
 Friday 9:30AM – 5:30PM
 Saturday – Sunday Closed

DISCIPLINARY PROCEDURE FOR STUDENTS

Students must follow the rules below so that everyone can enjoy their time at SCL International College!

STUDENTS MUST:

- have 100% attendance to get a certificate at the end of their stay
- keep their rooms tidy and take their rubbish to the waste bin area
- respect their place of accommodation and the people around them

STUDENTS WILL BE GIVEN A WARNING IF THEY:

- are rude or disrespectful to SCL staff or other students
- are late to class or meals
- don't always wear their lanyards and wristbands
- leave the building on their own
- leave the class without permission
- are not quiet after 10PM
- drink alcohol, take drugs or smoke
- show racist, sexist, or any other kind of discriminatory behaviour
- steal
- bully or fight with another student or member of Stay Campus London
- misuse the computer system or internet (looking at adult websites, etc.)
- damage things belonging to SCL or someone else
- won't follow instructions during excursions
- break the curfew
- go into other people's rooms
- carry weapons (e.g. knives) or drugs

If a student breaks these rules twice, he/she will be given a second written warning. If a student breaks these rules three times, he/she will be asked to leave the school.

Students will be asked to leave the school immediately in serious cases.

STUDENTS FIRST WEEK

There will be a lot of new information in their first week. Here are some useful tips to help them settle in and enjoy themselves.

SETTLING IN & MAKING FRIENDS

It's important for us that everyone feels comfortable and at home in London as soon as possible. The best way to do this is to get to know the place. It's also important for students to start making friends. They will meet lots of new people in their class and at break times, so they need to take time to say hello and get to know each other.

ACTIVITIES & TRIPS

The residence has weekly evening activities such as movie nights and karaoke nights which are free of charge. For details of these activities speak to the School Liaison Officer or look at the notice board in the School Reception area.

SHOPPING

The school is located near to shops where you can find most things that you need, and of course in central London you will find all the shops you could ever want! Oxford Street and Westfield Shopping Centre are good places to start.

TRANSPORT LINKS

Train station

Hendon
Kentish Town

London underground

Kentish Town – travel zone – 2
Camden – travel zone – 2
North Acton – travel zone – 2,3

HEALTH SERVICES

CHEMISTS

The local chemist shop will have a wide range of medicines for everyday problems such as headache, indigestion, or small injuries. You can choose and buy these yourself. Do not take medicine from your own country at the same time as this can be very dangerous. If you have non-serious problem and do not need to see a doctor, you can speak to a pharmacist inside the chemist's shop. The pharmacist will ask you about the problem and choose the best medicine for you. You can speak to him/her confidentially if you prefer.

MEDICAL EMERGENCY

Remember that if you urgently need medical help and there is injury or a risk of death, call 999 or 112 immediately!

DENTIST

If you have a problem with your teeth or need them checked, please ask at reception for the name of a local dentist. There will probably be a payment required for this service.

OPTICIAN

If you need new glasses or wish to have your eyes checked, ask at the SCL reception for the name of a local optician. You will need to pay for this service.

ALLERGIES, ASTHMA OR OTHER MEDICAL CONDITIONS

If you or any of your students have a serious allergy, asthma or diabetes, or another medical problem that you already know about, it is very important that you tell us, so we are ready to help you. You must also give us the parents' contact information if a student is involved.

STUDYING AT SCL INTERNATIONAL COLLEGE

LESSON START AND FINISH TIMES

Lesson times will vary depending on your course, but they will usually start at 9AM, there will then be a short break and lessons will resume at 11AM. The lesson will then finish at 12:20PM. Teachers will check attendance at each lesson. On your first day you will be given a timetable detailing the lessons times.

FIRE DRILL

We hold regular fire evacuation practices - alarms are tested every Wednesday at 2PM. If the fire bell rings continuously, please leave the building quickly and calmly and go to the fire assembly point - details are displayed in every classroom, bedroom, and the communal areas.

NOTICE BOARD

Check the notice board regularly for information on:

- Social activities on campus
- Health & Safety Information
- Events in London
- Key personnel for health, safety & safeguarding

LEARNING AT SCL INTERNATIONAL COLLEGE

It is important that you inform your students that British classrooms may be different in the following ways:

IN THE CLASSROOM

Classrooms in Britain may be different from classrooms in your country. You may notice some changes in the way teachers and students behave in class and the way we think students should learn.

THE ROLE OF TEACHERS

Instead of the teacher knowing everything about a subject and simply telling the students, the teacher will help the student to find out for his or herself. In class, teachers will ask questions directly, and want students to answer them. Students will work in pairs or groups and will often be required to speak out loud, giving their ideas to the rest of the class.

THE ROLE OF STUDENTS

Above all, teachers want students to ask questions and take an active part in the class. A question shows that they are interested in learning about English language and want to improve. In many classroom activities, the teacher will ask the students to think and speak about the subject with other students to help them practice English.

Homework is an important part of learning. If you feel that any of your students have too much or too little homework to do, speak to the teacher or the School Director.

TESTS & ASSESSMENTS

Students will be tested and assessed regularly whilst learning at SCL. Some tests will be formal, such as an exam paper, and some more relaxed, such as the teacher asking them to give an answer. It's important to remember that all assessments are very useful because they help them and the teacher to know what they have learned, and what they still need to learn. This helps students to become better learners and stronger students.

CERTIFICATES

All students will receive a certificate from their teacher at the end of the course stating the dates studied and the English level achieved.

BEING PART OF SCL INTERNATIONAL COLLEGE

BEING DIFFERENT & EQUAL

SCL is an international school that supports equality. This means that everyone is treated the same, has the same rights and power. This means it is NOT important what:

- Ethnicity
- Gender
- Age
- Nationality
- Disability
- Religion
- Background a person is/has.

At SCL we take equality very seriously and we ask all students and staff to respect each other as equals.

Britain is generally a safe country. However, there are some ways to make yourself safer and avoid dangerous situations. This is particularly important if you are new to the UK.

Crossing the road

In Britain, cars drive on the left. They do not stop for pedestrians, so you must look for a safe place to cross, and always check the road is clear before crossing. Never wear headphones when you are crossing the road. If available, use the special black and white crossing areas - zebra crossings - as cars must stop for you there.

Walking home at night

London is generally a safe city, but you should never walk alone at night. Always travel in a group or let friends know when you will be home. Be careful when walking at night, never walk in parks and only walk in well-lit and busy areas. If you feel you are being followed, cross the road and go to a busy place. Always have your phone and your keys ready to use. Never wear headphones if you are walking alone.

Using an ATM (Cashpoint)

Never use a mobile phone or listen to music when getting money from the ATM. Never allow anyone to see your 4-digit PIN. Never let anyone else use your card. Always put your money safely away before you leave the ATM and never walk away counting your money. Look behind you if you feel unsure of your safety.

Your wallet or bag

Never put your wallet in your back pocket. If you are wearing a rucksack on your back, make sure it is zipped up. If you are carrying a bag with a long strap, wear it across your body, not on one shoulder. Be extra careful when travelling on busy public transport or in underground stations.

Cycling in London

Bicycles are a very useful and cheap way to travel. It is strongly recommended that you use a safety hat (a helmet), and lights at night. Always lock your bicycle with a strong lock. Please see reception for more information of where you can store your bike on campus.

School Trips & Activities Guide

We want our excursions to be as fun and safe as possible. Before every trip, we look at possible risks and dangers, and think about our students' safety. It is very important that you listen to the instructions of your Guide/s on the trip and act in a safe way:

- Tell the School Trips & Activities Guide/s & School Staff members about any illness or medical problems you or your students may have
- Make sure you have a working mobile phone with you.
- Never leave the group without the agreement of the School Trips & Activities Guide.
- Remember that students under 18 are not allowed to leave the group without the School Trips & Activities Guide
- Make sure you have the SCL emergency number.
- Be clear about meeting times and meeting places - you don't want to miss the journey home!

First Aid

If you or anyone else is seriously hurt, call 999 immediately (or 112 from a mobile phone) and ask for the Ambulance Service. For less serious injuries, we have people in the school who are trained to deal with emergencies. These people are called First Aiders.

The Police, Ambulance, Fire Service and Coast Guard can be contacted on: **999 from any phone or 112 from your mobile phone**

Please remember that these numbers should be used in an EMERGENCY ONLY!

For NON-URGENT MEDICAL HELP, please call **111**.

SAFETY IN THE SCHOOL

Everyone has a right to feel safe in the school and not in any danger from students, visitors, or staff. It is very important for us to protect, or 'safeguard' you and our students.

SCHOOL STAFF

Every member of SCL staff who works with students is police checked to be sure that they are safe to work with children, young adults, and vulnerable adults.

Every person who works for SCL is trained on how to work safely with children and young people, and to help a young person who feels they may be in danger, neglected or abused.

Welfare Team:

- Denisa Sava
- Paul Clarke
- Gary Speirs

If you want to talk to someone about a problem like this, concerning your students, in first instance please talk to the relevant welfare officer.

You will need to make your students aware of the following rules:

Telling Someone

We will always try to keep conversations with students confidential, but sometimes it is not possible. If what you tell us is very serious, a crime, or you or other people are still in danger, we must tell other people about it, so it stops. If we do need to speak to someone else about it, we will tell you this.

School Security

We want to keep SCL, the people and the things in it safe. You have an important part in this. Please remember the following rules:

- Never leave bags, phones, laptops, coats, or any personal items alone.
- Never use fire exits, fire alarms or extinguishers unless there is a fire.
- Never block fire exits.
- Never smoke inside the school building.
- Always close outside doors behind you.
- Tell people you do not know or recognise to go to reception.

Visitors to the School

It is very important that SCL is a safe place for everyone. All visitors to the school should obtain Visitor's ID from Reception. If you are not sure who someone is, always ask them or go to reception and tell a member of staff, as this person may be an intruder in the school.

If you would like to bring a visitor to the school, you must first take him or her to reception to get Visitor's ID.

Bullying

Bullying is an abuse of power and is wrong. It can be done by and happen to people of any age. In the UK, there are laws to stop it. At SCL we know that bullying can cause pain and hurt. We ask that you tell someone immediately if you see bullying or feel that a student is being bullied in any way. SCL will treat all types of bullying very seriously and for this reason 'No Bullying' is a school rule. We will deal with any example of bullying strictly when it occurs.

Students have a right to feel safe and respected always. For this reason, the job of Principal is to prevent bullying and help students who feel bullied. If you feel anyone is being bullied, or if you see bullying, please tell a member of staff.

Cyber-bullying

Cyber-Bullying is becoming more common. This is bullying using phone, text, email or social media such as Twitter or Facebook. This can be just as hurtful and destructive as physical and verbal bullying. Cyber-bullying is against British Law, and the Police now have the technology to find out who sent the messages.

If you think a student is being cyber-bullied, tell them not to delete the texts or messages as they are important evidence. They must not reply to them. If they are upsetting, they must block them. It is important to talk to someone and show the messages to the School Director or a member of staff so this person or people can be stopped.

Trolling is another serious issue online. Trolling is when people say things online just to cause hurt, anger, hate or cruelty. This is breaking UK Law.

If a student is a victim of trolling, they must not reply to any of the messages. Tell the School Director immediately. As with cyber-bullying, the Police can find the person who sent them.

E-Safety

The internet, gaming, emails, social networks, and texting can be a lot of fun for students. Sadly, there are also dangers. It is important that students understand the risks and effects and always be safe and respect others when using technology:

Your 'Digital Footprint'

When students post a photo or a comment online, it is no longer theirs. It belongs to the website. It is permanent and cannot ever be fully removed or deleted. Please remember that once something is online, it is almost impossible to delete, and it will change the 'online reputation'. Always think about what personal information your students are putting online, whether it might be damaging, and remember that this will probably be permanent.

Geo-Location Apps

Geo-location apps such as Foursquare and phone technologies such as Bluetooth tell people exactly where you are all the time. Often this information is shown when you post online. This has some serious safety risks. Please think about whether your students have given this information without knowing, who might see it and whether you need to do this.

Want to talk?

It is important that everybody in the college feels comfortable and safe. Staff and students must act with respect for each other always. If students feel bullied or unsafe, they should talk to a member of the Safeguarding team. We will do our best to keep the conversation confidential.

Online

Many agencies help young people who are worried about bullying. You can visit any of the following websites for help or advice:

- www.beatbullying.com
- www.kidscape.org.uk
- www.childline.co.uk
- www.nationalbullyinghelpline.co.uk

LIVING AT SCL INTERNATIONAL COLLEGE

FACILITIES

Living in a student residence is a great way to meet new people, socialise and learn from other students. Here are some of the things that you will find at SCL:

- Free Wi-Fi throughout the building
- 'En-suite' bathrooms for all residents
- Social areas where you can watch TV, relax and chat to friends
- Areas dedicated to study
- Indoor games
- Café serving; drinks, snacks, breakfast, lunch, and dinner
- Laundry rooms

RESIDENCE GUIDELINES

The residence has rules about what students can and cannot do. It is important to think about other people's needs and feelings and the safety of everyone. Here is some general information on how you and your students can enjoy your time living with the other students at the residence:

SECURITY

Please make sure your bedroom door is closed always. Also take care that the front door is always closed properly when entering and leaving the residence. SCL cannot be held responsible for any personal items held in the residence. If you do not know someone in the residence, it is okay to ask who they are and who they are visiting.

KEY CARDS

When you arrive, you will receive a key card for your bedroom door which also opens the front door. Please carry your card with you always. If you lock yourself out of your room let the TSC Reception know, and they will help you. Lost or broken keys will be charged at £5 each.

INTERNET SERVICE

Every residence has a free Wi-Fi service throughout the building and in bedrooms. There is not a password, but you need to register. Ask at reception if you need help.

MEALS

If you have chosen to have meals at the residence, please check when mealtimes are. Let the SCL reception know if you have an allergy or special food request if these have not been communicated in advance.

LAUNDRY & CLEANING

Bedding and 1 towel per person are provided. Your bedding will be changed, and your room cleaned every week. Please make sure that your room is ready for cleaning that your door can be opened. Extra towels cost £2 each.

Students can wash their own clothes using the Laundry Room at extra charges - £3 for the washing machine and £1.50 for the tumble dryer. Talk to the SCL From of House team if you wish to use it. Please respect that others need to use the laundry, so keep the room clean and tidy and do not leave clothes in the Laundry Room for long periods of time.

NOISE AT NIGHT

Remember that you share the building with others. If you come in late at night or leave early in the morning, please do this quietly. Do not play loud music or make noise from 10 PM to 7 AM.

SMOKING

All residences are non-smoking. This includes e-cigarettes. Do not smoke anywhere in the residence. If you do, you are breaking the law and will be fined £150. Smoking in the building will also start the smoke alarms. In the UK it is against the law to smoke if you are under 16.

GUEST POLICY

You are welcome to invite a friend to the Residence, but they cannot stay overnight. Please tell the Residence Reception if you plan a visit from a guest. Your visitor should leave the residence by 10.00PM. Make sure your guest signs the Visitors' Book when they arrive and leave.

PARTIES

Parties are not allowed in the Residence, except the ones organised by our teams.

THE FIRE ALARM

If you hear a long, continuous bell, YOU MUST LEAVE THE BUILDING IMMEDIATELY! It is an emergency. Do not stop to take your coat or bag or to find your group. Leave quickly and quietly from one of the fire exits. Go to the assembly area shown on the map in the residence.

You will see red fire alarms around the residence. If there is a fire, push the glass in the red alarm box immediately. This will start the fire alarm bell. Exit the building and tell a member of staff. If you have a phone, call 999. From a mobile phone, you can call 112. Ask for the Fire Service. If you start the fire alarm accidentally, please tell a member of staff immediately.

The fire alarms are tested in the SCL buildings every Wednesday at 2PM, you do not need to leave the building for this.

The Residence Manager oversees the building and works hard to give everyone the best experience possible. If you have any problems with your room or the facilities, please tell the TSC Reception as soon as possible so they can help.

CHECK OUT

On your final day you must vacate your room by 10AM. Please give your key card to The Stay Club Reception when you check-out.

PERSONAL EMERGENCY EVACUATION PLANS (PEEPs)

PEEPs are created as part of our fire strategy and they consider the needs of the disabled persons using the building, the building design and construction, the fire strategy, and the local fire procedures.

Aim

The aim of a PEEP is to provide people who cannot get themselves out of a building unaided with the necessary information and assistance to be able to manage their escape to a place of safety and to ensure that the correct level of assistance is always available. If you or any of your students believes they might require assistance, ask someone from the reception and the PEEP Questionnaire will be completed.

USING SERVICES IN THE UK

The Post Office

The post office can help you with services for sending letters and packages in the UK or around the world. It can also help with other services such as exchanging money, sending money worldwide, international phonecards and driving licenses. For more information visit the local post office or www.royalmail.com.

Payment by 'Chip and Pin' or 'Contactless'

Many restaurants and shops allow customers to pay using a 'chip and pin' machine. Customers who have a debit or credit card and a PIN often choose to pay this way instead of paper money ('cash'). Contactless payment is also popular in the UK: you can spend up to £30 per day by just touching your card onto the chip and pin machine.

Tipping

Tipping is only used for some services, such as in restaurants, carrying luggage in hotels and using taxis, when the service has been good. People normally add 10-20% of the overall cost to the final bill.

Mobile Phone SIM Cards

Free 'pay as you go' SIM cards are available in many newsagents, which you can put into your own phone to make cheaper calls in the UK. Pay as you go credit can be bought in most newsagents and supermarkets.

Being a Pedestrian

Cars do not need to stop for pedestrians unless they are using a special crossing. These are shown by black and white painted areas on the road – a zebra crossing. If there is no crossing, always choose a place to cross the road where people can see you clearly. Pedestrians must always use the raised walkways on the side of the road (pavements). If there is no pavement, you should walk on the side of the road facing towards the traffic. On major roads such as dual carriageways, pedestrians can use bridges and subways to cross busy roads. It is illegal to try to walk across a dual carriageway or a motorway.

Buses

Every bus stop shows the numbers of the buses that stop there. The bus will only stop at the bus stop. Sometimes you may have to raise your hand to stop a bus. If a bus is full, it may not stop. Buses do not accept cash payments so you must touch in with your Oyster card for every journey. Remember to use the red button before your stop to signal to the driver that you plan to leave the bus. In London special buses run at night: their numbers begin with an 'N'.

Being a Cyclist

Cyclists should use special parts of the road called 'cycle lanes' when possible. Cycling on busy roads such as dual carriageways is not recommended. It is illegal to cycle on the motorway.

Using the London Underground or 'Tube'

The London Underground is made of 13 different 'lines', each with its own name or colour. Routes are described as either 'Northbound' or 'Southbound', 'Eastbound' or 'Westbound' based on their general direction. For more information visit www.tfl.gov.uk/tube.

UK LAW

The UK law protects everyone in the UK, whether they are living here or visiting. It is important that you respect the law, the Police, and other people in the UK. It is equally important that they respect you.

Please follow the UK law and remember that things that are legal in your country may not be legal in the UK. Here are some examples of some laws that are important to know.

ON THE STREET

The following are illegal:

- Dropping litter, including chewing gum and cigarettes
- Spitting or urinating
- Graffiti (drawing or writing on walls)
- Cycling on the pavement
- Carrying weapons (knives, guns etc.)
- Carrying self-defence sprays

SMOKING

It is illegal to:

- Smoke or to buy cigarettes if you are 17 or younger
- If you are 18 or over, it is illegal to buy cigarettes for someone who is under 18. When you buy cigarettes, you may be asked for Proof of Age, such as a passport or driving license. If you do not have this, the seller must, by law, refuse to sell cigarettes to you.
- Smoke in all enclosed public places including pubs, bars and restaurants, smoke in a car with a passenger under 16.

ALCOHOL

It is illegal to:

- Buy or to drink alcohol if you are 17 or younger
- If you are 18 or over, it is illegal to buy alcohol for someone who is under 18. When you buy alcohol, you may be asked for Proof of Age, such as a passport or driving license. If you do not have this, the seller must, by law, refuse to sell alcohol to you
- Drink alcohol on public transport including the London tube
- Drink alcohol on the streets in some areas (see signs)

DRUGS

It is illegal to take, carry, make, or sell drugs in the UK.

TRAVELLING BY CAR OR COACH

By law, you must wear a seatbelt (in front and back seats)

It is illegal to use a mobile phone while driving, unless they are using a 'hands-free' device

SEXUAL ACTIVITY

It is illegal for anyone to have any sexual activity with a person under the age of 16.

STUDENT GUIDELINES

SCL International College wants everyone to have a good time in London. We have prepared a list of procedures you should be aware of. Please make sure you understand and follow the listed procedures. Thank you!

1. **Be safe!** The students are advised not to carry excessive amount of money on them or any valuables, especially during sightseeing trips and excursions. Any valuables can be put in a safe in the residence. Lost or stolen possessions must be reported to the police. Ask a SCL member or the manager of the campus for further advice.
2. **Be on time!** The timetable provided for the period of your stay at SCL has been designed to smoothly coordinate the number of groups and students on campus. To make your stay as pleasant as possible, please ensure you maintain good timekeeping.
3. **No smoking & no alcohol/drugs policy.** At SCL smoking is forbidden in the building and it is illegal for students under 18 years of age to purchase or consume alcohol. SCL perform regular spot checks, where students' rooms are inspected. Underage students engaged in any illegal activity will be expelled from the programme and sent back to the country of their residence.
4. **Feeling unwell?** Sick students are to be taken to their room. If the condition deteriorates, the student will be directed to a nearest medical walk-in centre or A&E. An ambulance will be called in case of emergency. Please note, that it is not permitted to administer any drugs to a student at school except for prescribed drugs.

- 5. Behave!** The school expects students to participate in classes and to treat their teachers and **19** other students with respect. As a multi-cultural environment, we welcome the opportunity to learn about other people, values, and lifestyles but no form of discrimination or harassment will be tolerated. Failure to comply with the code of conduct may lead to termination of the student's stay.
- 6. Respect.** SCL expects that guests respect the Core British Values of democracy, the rule of law, individual freedom and mutual respect and tolerance.
- 7. Noise & Disturbance.** After 10PM students should be silent and inside their bedrooms. They must not be wandering in the corridors or making noise. If our night staff see any incident or we receive any complaints from our other guests, the student will be given a first warning. If there is a second incident, the student will be given a second warning. If this happens a third time, the next morning the student will be expelled from the residence. We want to make sure our students and residents can sleep well and enjoy staying with us.
- 8. Complaints.** Come to see us in our office, if you have any problems with accommodation, meals, or the social programme. One of our SCL team members will be able to help you. Academic matters are to be discussed with the class teacher or Gary Speirs, the Academic Director.
- 9. Certificates.** Certificates are given to students on the last day of the course. A minimum of 85% attendance is required.
- 10. Feedback.** It is important for us to know what you liked as well as what you didn't like at SCL. We want to improve our services and you can help us with that by telling us about your personal experience. Please share your positive and/or negative experience in detail, we appreciate your comments & suggestions. We will do regular meetings and share feedback forms so to know how to meet all your expectations.
- 11. Get in touch, stay in touch, share your pictures!** We are on Facebook as @SCL International College and welcome any pictures, stories, or comments about your stay in London. If you don't want your feedback and/or your pictures used for publicity, please let us know. We shall respect your privacy.

**WE HOPE YOU ENJOY
YOUR STAY AT**

**SCL INTERNATIONAL
COLLEGE**
